

BOOKING CONDITIONS AND RULES 2018

ARRIVAL TIME: After 4pm.

DEPARTURE: Before 11am.

RECEPTION: Opening hours are noted down at reception

CLEANING: The inventory will be done at your departure and at the opening hours of reception. 135€ will be kept if the accommodation has not been cleaned before your departure.

BOOKING: Return the booking form duly completed signed and accompanied by your payment.

ADMINISTRATION FEES: 30€ for each signed contract.

ECOTAXES: Variable from year and village, not included in the prices. 1.35€/pers/day

CAMPING BRACELETS: The campsite bracelet must be worn during your stay, if lost 2 times, you will be charged 8€ per extra bracelet.

ADVANCED PAYMENT: 30% of your stay deposit must be paid to book.

THE DEPOSIT: have to be paid upon arrival by cash, check or credit card. For a pitch 120€ (100 € being for damaging and/or disturbance at night). For an accommodation 300€ (100 € being for damaging and/or disturbance at night).

ACCOMMODATIONS: The accommodations may be occupied by a maximum of 2 to 8 persons max (babies and children included). Only one car per pitch. Any persons not noted down on the contract are allowed. The pitches may be occupied by a maximum of 2 to 6 persons max (babies and children included) and with a supplement from 3 persons and more. The tents are allowed until 2 max. For the pitch with electricity think about the European adapter and an extension lead of 50 meters minimum. No underage will be allowed without their parents.

BOOKING VALIDATION: Your booking is effective when you receive the confirmation of your reservation. The total balance has to be paid one month before your arrival. Your reservation will become effective when the total amount is paid. In case of late payment the reservation can be cancelled without your confirmation. No charges are refundable in case of late arrival or early departure. In the event of late arrival which has not been notified the accommodation become available 24 hours after the arrival date.

CANCELLATION OF BOOKING: The cancellation must be sent by recorded letter with acknowledgement of receipt. No charges are refundable.

CANCELLATION GUARANTEE:

We advise you to subscribe a cancellation guarantee for 35€. Under respect of the obligations in the contract, this insurance will allow you to be refunded due to a cancellation of your stay or departure for exceptional events with unquestionable written proofs.

- 1) Serious accident with corporal damages, serious illness/death in your family.
- 2) Economical redundancy of you or your spouse.
- 3) Transfer to another working place.
- 4) Damages on your main residence (Fire, storm and natural disaster). The subscription for the insurance has to be paid when you book your stay. To be admissible, the Cancellation of your stay has to be notified latest 3 days after the event which leads to the cancellation together with the precise and unquestionable written proofs of it per recorded letter with acknowledgement of receipt.

VISITORS: Every visitor has to pass by the reception to pay the visitor tax and wear the campsite bracelet even for one hour visit or a day. The price is 8€ and no access to the swimming-pool.

NOISE AND SILENCE: Campers are kindly invited to avoid any noise or talking that could annoy their neighbours. Stereos must be used in a sensible way. Car doors must be shut as quietly as possible.

ANIMALS: dogs and other pets must be kept under their owner's control. They can't be left alone in the campsite while their owner is away, even if they are kept inside a vehicle. They must have a collar with their owners name, must be insured, vaccinated and tattooed. The owner must ensure their dogs do

not soil the ground and must clean eventual dirt. It is strictly forbidden to let animals enter in the toilets blocks. Dangerous dogs (category 1 and 2 decree from 27/04/99) are refused.

CAR TRAFFIC AND PARK: Within the campsite cars must not go faster than 10km/hour. Using a vehicle is not allowed between 24.00pm and 7.00am. The car must be parked on the camper pitch, even if the next pitches are not occupied. It is strictly forbidden to park on the road to prevent the setup of new arrivals.

RESPECT OF THE INSTALLATIONS: everyone must avoid any action that could bother the hygiene and the aspect of the campsite. It is forbidden to throw dirty water on the ground or in the gutters. The caravan users must throw used waters in the installations dedicated for, any rubbish, dirt and papers must be collected in bags and thrown in the bins. Everyone must avoid any action that could mess up the campsite and its installations. Washing clothes is forbidden away from the specified areas. You must not put any clothes to dry in the trees. Plants and flowers must be respected. It is forbidden to hammer nails in the trees, to cut branches, to plant something. It is not permitted to determine a camping pitch by personal means or to dig the floor. Any damage committed to the green areas, the fences, the campsite installations will be charged to its author. The camper should leave the camping area in the same aspect he found it when he arrived. The pitches may be occupied by a maximum of one car.

SWIMMINGPOOL: Shorts, t-shirt and burkini are forbidden in the swimming pool.

SECURITYFIRES: bonfires or barbecue (wood, coal etc...) are strictly forbidden. Stoves must be kept in good working order and not be used in dangerous conditions. In case of fire, please inform immediately the management. Extinguishers must be used if needed. A first aid kit is at the reception.

THEFT: the management is responsible for the things left at the reception and oversees the security in the camping. The camper is responsible for his own installations and must inform the manager of any suspect people. Even if the campsite is secure, members of the camping are invited to keep eye on their personal things.

FLOOD: In case of emergency the civil protection and security authorities can inform you of a sudden water flood due to torrential rains, a more or less rapid flooding of a part or the entire campsite might happen. The alarm call would be long enough for the campers to be warned of the rising water. In such a case, follow the rules that will be given to you. An evacuation map is at your disposal at the reception.

EPIDEMIC: Nobody can stay at the campsite if he has a contagious illness. He should leave the camp as quickly as possible.

GAMES: No violent or bothering game can be organised next to the installations. Parents are responsible for their children.

DISPLAY OF RULES: The present rules are clearly indicated at the campsite entrance and at the reception. You can ask for a copy.

INFRINGEMENT OF RULES: If a guest upset another camper or do not respect the present rules, the owner or his manager could ask this person, by oral or written means, to calm down. In case of important or several breaks of the rules and after having been told by the owner or his manager to conform, the manager has the right to break the contract and to set out the guest. In case of a penal infraction the manager could ask for police intervention.

Signature and date: